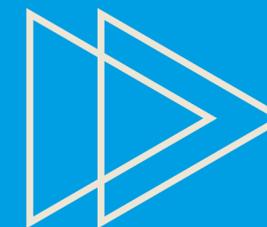




2º semestre  
de 2020

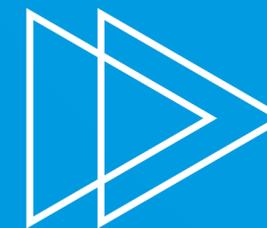


# RESULTADOS OUVIDORIA

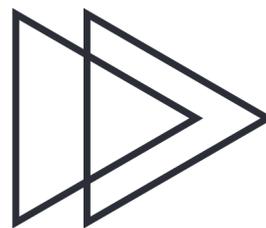
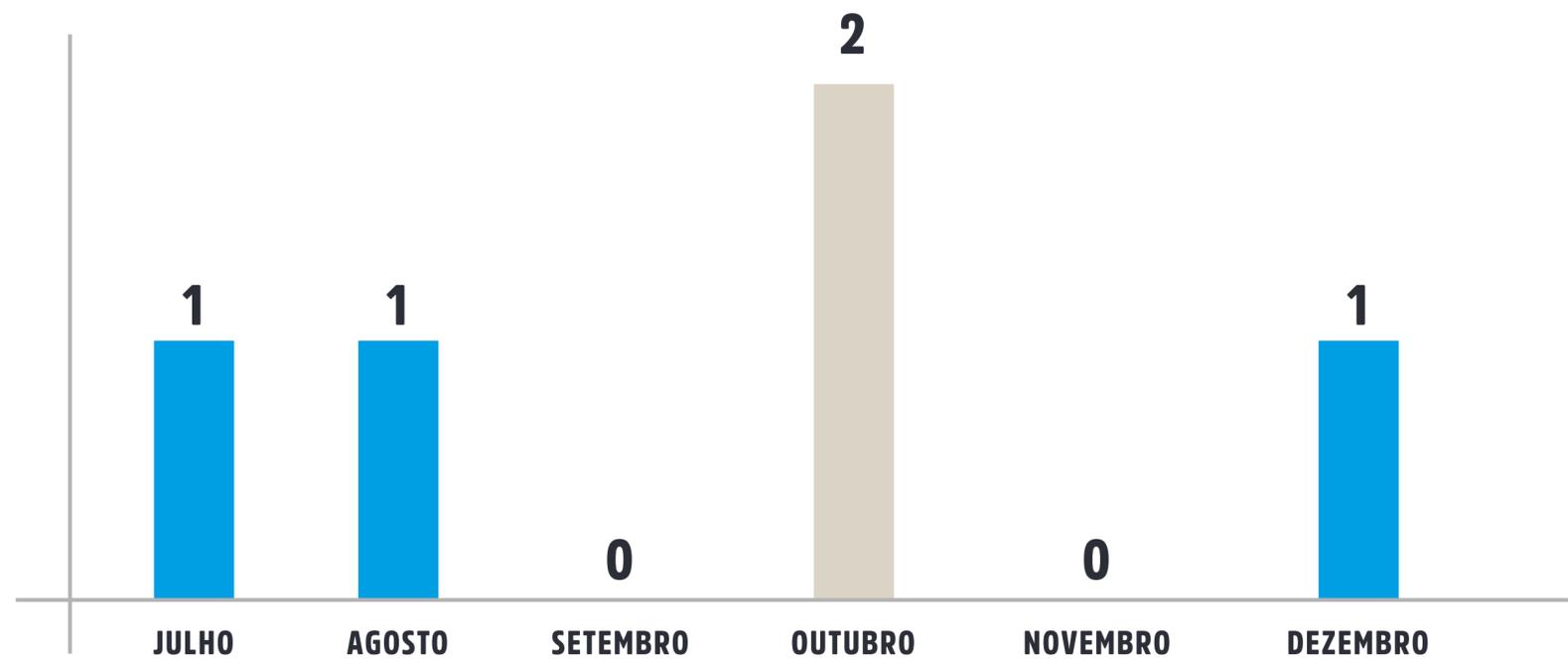


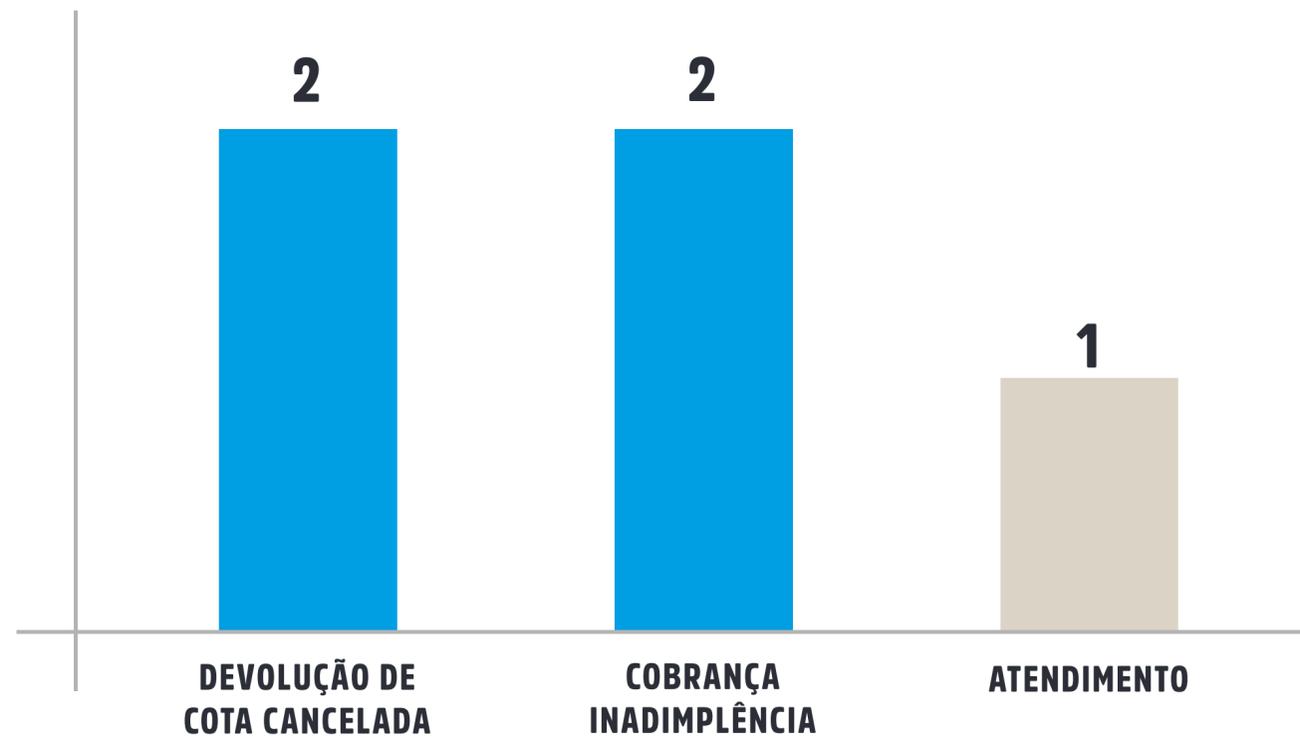


Confira a quantidade, assuntos e resultados das manifestações recebidas pela Ouvidoria, durante o 2º semestre de 2020.



# OCORRÊNCIAS POR MÊS



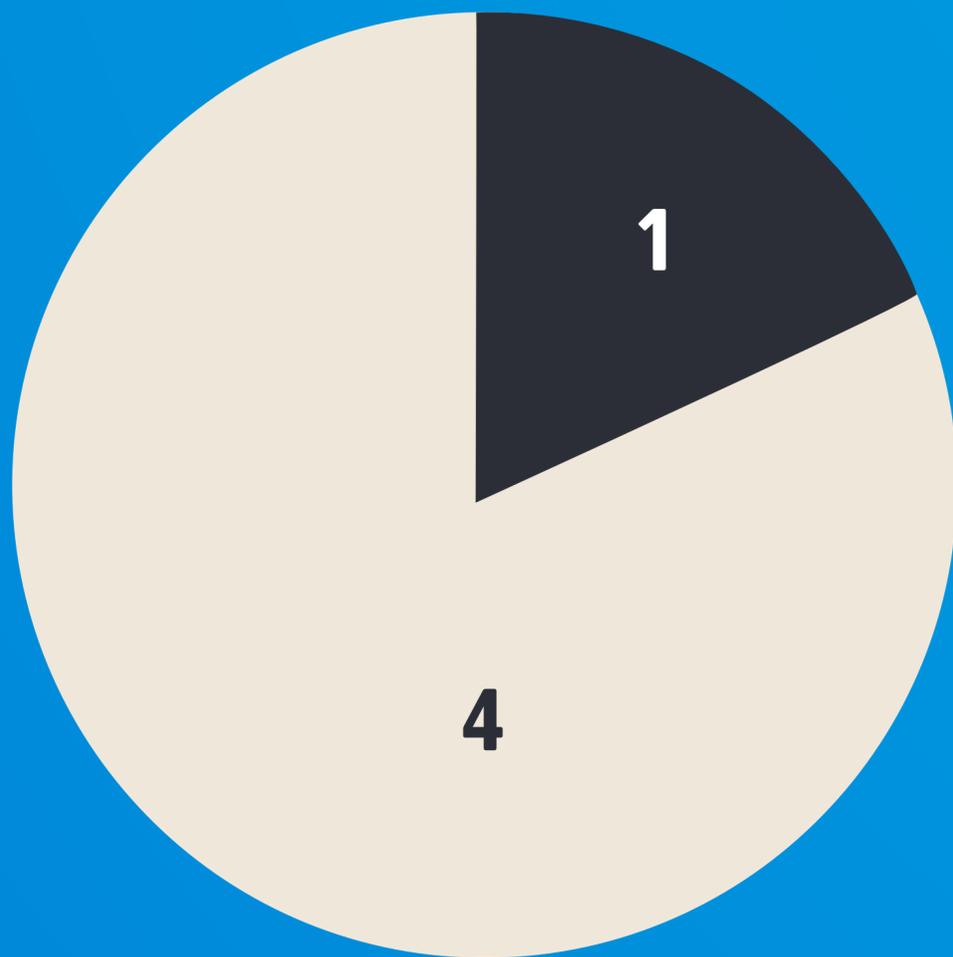


**MOTIVO DA**

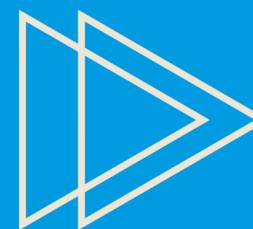
**MANIFESTAÇÃO**



# SITUAÇÃO

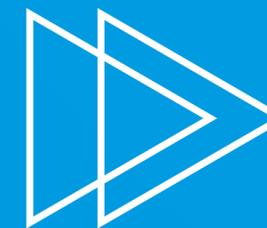


- PROCEDENTES
- NÃO PROCEDENTES





As cinco demandas, representam,  
frente a base de clientes ativos,  
**0,02% de manifestações recebidas.**



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